

FROM THE WEBSITE OF CELTIC KNOT –
SOLICITORS AND SOCIAL WORKERS



CELTIC KNOT CONTACT ...HOW TO GET IN TOUCH WITH US...

Although Celtic Knot is a virtual business with no reception or interviewing facilities, we are easy to contact – with more options than a conventional business! Read on for more information about how to contact us in writing, by phone or face-to-face, or try the shortcuts below:

...in writing



Our correspondence address is **Celtic Knot, The Warehouse, 54-57 Allison Street, Birmingham B5 5TH**. You can write to us and send us documents at our correspondence address in the usual way, but to save trees here are some alternatives:

- Email to **celtic-knot@phonecoop.coop**. You can send attachments up to 10MB in size.
- Fax to **0121 285 8687**. We will receive an image file of what you fax us, and you will have saved on photocopying
- Use the Federation of Small Business' [web contact form](#), if you are online, but do not have easy access to email facilities. (This comes straight back to Celtic Knot)
- Send messages or files via Skype™ (www.skype.com) to **[celtic-knot](#)**.



...by phone

Our telephone number is **0121 286 8785**. We are too small for a dedicated receptionist, and we try to answer your calls personally. You can pretend our telephone is a conventional phone if you like, and use it in the usual way, but because it actually uses VoIP (voice over internet protocol), here are some alternatives:

- [Install Skype™](#) on your computer and call us for free.
- If you are invited to leave us a message, this can be accessed from any computer and some mobile phones - we don't need to wait until we get back to the office to retrieve messages!
- We can arrange conference calls with several people at once.
- If you cannot get through for any reason, we also have a voicemail only number **0121 314 2006**. Voicemail messages are immediately forwarded to us electronically.



...face-to-face

We do not have a receptionist or interviewing facilities in our offices, so please do not call in. We save on office overheads, you save on fees!

- We can come to you.
- We can meet at any mutually convenient public or private venue.
- We can arrange a video conference.

Please contact us for further information.

Authorised & regulated by the Solicitors Regulation Authority ♦ Our social workers are registered with the General Social Care Council

Allan Norman - Principal Solicitor, Social Worker, RSP 443754 ♦ Faith Ryan - Associate Solicitor-Advocate
♦ Yasmeen Qazi - Social Worker, Non-practising Solicitor

Celtic Knot aims to be a sustainable virtual business

Webpage notes:

1. The address of this page is www.celticknot.org.uk/contact
2. Click on 'Home' at the top left of any page to refresh full website view and navigation.
3. Underlined words and phrases are hyperlinks in the web version of this page. External hyperlinks should work in the pdf version also.
4. Other pages cover our services, how we operate, and useful resources for visitors to our site.

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